

OBJECTIVE	
	Interactive SQA with knowledge of variety of databases. Proficiency with the Software Quality assurance practices and procedures, pursuing a career on the IT industry. Skilled at working with software development, implementation, and maintenance.
TECHNICAL SKILLS	
	<ul style="list-style-type: none"> ■ Databases: Access, Paradox, DB2, Oracle 8/9i, Microsoft SQL ■ UNIX, SQL, Transact-SQL HTML, XML, XSL, Pearl, Java, BeaLogic, Web Servers, Application Servers, Client/Server Architecture, Web-based applications, SilkTest. ■ Software Quality assurance practices and procedures. ■ Microsoft applications (Word, Excel, Power Point, MS Project)
PROFESSIONAL EXPERIENCE	
	<p>InsWeb Corp California, CA <i>Quality Assurance Engineer</i> <i>Feb/2006 to Present</i></p> <ul style="list-style-type: none"> ■ Creates Test Plan, Test Specifications, Implementation Plan and User's documentation. ■ Perform Black Box & White Box Testing, troubleshooting, defect tracking, and regression test on Web Applications. ■ Conduct integration, system and acceptance tests for new software releases. ■ Implement, monitor, and prepare result analysis. <p>DST Output California, CA <i>Software Quality Assurance Analyst</i> <i>Sept/1999 to Feb/2005</i></p> <ul style="list-style-type: none"> ■ Multi-task activities involving identification of requirements and deliverables following the Life Cycle Software Development procedures. ■ Identify, analyze, and documents defects, questionable functions, errors, and inconsistencies in software program functions, outputs, online screens, and content from standards and suggest modifications to conform. ■ Recommend program improvements or revisions to project manager and developers. ■ Performed test and validation on data migration from legacy systems to Oracle. ■ Performed Oracle upgrades in various systems. ■ Contribute to establishment of standards and procedures for design and development in creating Test Plan, Test Specifications, Test Cases, and Implementation Plan for software developed in house. ■ Conduct unit, integration, system, stress, security and acceptance tests. ■ Establishes benchmarking for program efficiency in operating and response times. ■ Install, maintain, and use software programs developed in house. ■ Coordinates testing by users and third parties. ■ Conducts compatibility tests with other software programs, hardware, multiple operating systems, and network environments. ■ Monitor program performance after implementation to prevent recurrence of problems and ensure efficiency of operation. ■ Documents, tracks, and communicated test plan results analysis. ■ Trained and supported users after implementation. ■ Fully documenting the Testing Process in accordance to current QA documentation to support department processes for software development. <p><i>Project Support Coordinator</i></p>

	<ul style="list-style-type: none"> ■ Analyzed, researched and evaluated application functionality deficiencies and tracked root causes in a metric report format. ■ Migrated projects and the resources database from Paradox to ABT. ■ Administered, evaluated, and maintained the SDLC projects and resources database. ■ Performed analysis of resources, projects, hours, and budget for management to compare actual to projected metrics by running multiple queries and complex reports. ■ Maintained supporting documentation library for easy reference and auditing purposes. ■ Compiled Quality Assurance manuals for supporting the procedures and standards used in the QA certification process for in-house software developments. <p>Self Employed New York, NY Independent Business Support Administrator Sept/1994 – Sept/1999</p> <ul style="list-style-type: none"> ■ Oversaw financial and communications tasks for small business to support owner’s business administrative needs, while furnishing an efficient and well run system. ● Assisted in preparation and tracking of departmental budgets and expenses. ■ Maintained business related database and generated analytical business reports to management. ■ Re-engineered work flow processes to improve efficiency and accuracy of work processing ■ Created advertisements and promotional materials. <p>Hyatt Corporation New York, NY Receivables Manager / Assistant Credit Manager Apr/89 -Sept/94</p> <ul style="list-style-type: none"> ■ Managed accounts receivables, invoicing, and collections for maximum productivity with the least amount of billing costs to support Convention Services, Food & Beverage Services (restaurants, bars and banquets), and Front Desk Operations. ■ Re-engineered the financial statement analyses, resulting in more accurate and useful data information for management. <p>Night Auditor Manager / Front Desk Manager</p> <ul style="list-style-type: none"> ■ Supervised and controlled Front Desk operations for 1400 room hotel. ■ Performed Network System maintenance for all areas to ensure consistent data backup and implementation of updates for optimal system reliability. ■ Responsible for Front Office accounting procedures, Revenue Center transactions, and Operational Reports. <p>Assistant Public Areas Manager / Housekeeping Night Supervisor</p> <ul style="list-style-type: none"> ■ Responsible for purchasing material and maintaining an inventory for the Housekeeping Department, as well as, synchronized employees’ scheduling for three shifts to provide optimum customer service satisfaction. ■ Implemented and coordinated new approaches for purchasing procedures, resulting in a cost reduction for the department. ■ Supported divisional managers regarding the aspects of public areas.
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EDUCATION

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LANGUAGE SKILLS

	<ul style="list-style-type: none"> ■ <i>Fluent in Portuguese and English. Working knowledge in Spanish.</i>
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